



# MILBORNE PORT SURGERY | TEMPLECOMBE SURGERY

DR WYER | DR BULLEY | DR SMITH | DR FRENCH

## Flu Clinics

All our drive through flu clinics are now fully booked, so if you haven't booked an appointment but would like your flu vaccination please contact the booking line 01963 250432 which is open from 9am to 12pm every weekday. We can then book you an appointment with one of the nursing team in one of our in-surgery clinics.

## Covid Booster Injections

Unfortunately, we were unable to coordinate the Flu and Covid Vaccinations in order to run the proposed combined clinic here at the surgery. You will receive a text when you are eligible for your Covid vaccination inviting you to attend. We can book the appointments for you at the surgery, but during particularly busy times we may ask you to call again to help keep our phones free for urgent calls. These clinics are held at Wincanton Hospital at the weekends. You can also contact 119 the national booking number to book the appointment as they will have a greater number of appointments and availability. If you have had Covid recently you need to wait 28 days post infection before you are able to have the vaccination.



## Services update...

As the seasons change, we have also had a few changes here at the surgery. We have welcomed new staff and some of clinical sessions have changed slightly. Our appointment booking system remains unchanged, and we book all appointments with our GP's and Nurse Practitioners on the day. Initially we ask that you contact the surgery using either the askmyGP system or with a telephone call. This allows the decision for the appropriate appointment to be made by the GP or Nurse Practitioner and by avoiding pre booking appointments it gives us the opportunity to offer a face-to-face appointment when required. Other Nurse appointments such as bloods, blood pressure and dressings can be pre-booked.

You are welcome to wait in the waiting room, but we do still ask that you wear a mask, if possible, which can be found in reception at the desk.

## Staff changes...

We are lucky to have Dr Ghantan Palanisamy join us with regular clinics now. He will be working all day on a Tuesday (with the morning being at Templecombe) and both a Thursday morning and a Friday morning.



## STOPTOBER 2022

If you are thinking about quitting smoking, you can take part in the Stoptober 2022 event. You can download the free NHS quit smoking app which will provide you with daily support, track your progress and show you how much you are saving!

<https://www.nhs.uk/better-health/quit-smoking>



### Do you have Facebook?

For our latest news and updates, please follow our page at [Milborne Port Surgery](#).



### askmyGP

Quick, easy and no need to wait on the phone!



We welcome back Dr Shalini Robertson (MBBS, DOMS, MRCGP) who is working with us all day on a Tuesday and both a Wednesday and Friday morning.

Dr Minnie Cowan has also joined us to complete her GP training and is running morning surgeries at Milborne Port.

We have new receptionists and administration staff; Jemma has joined us, and you will see her regularly on Reception on a Thursday at Templecombe. Aimee joined us in August and we look forward to welcoming Claire and Lesley over next couple of months.

## Dispensary...

Please do allow 72 hours for your prescription as the volume of prescriptions has increased and we need this length of time in order to process and order the medication requested. If you do have any problems with your medication or if you wish to order medication over the telephone, please call between 11-12pm and 3-4pm and press 1 on the main menu.

If you would like to have access to order your prescriptions online, please collect a form from Reception. Once completed we will then contact you with all the log in details.

## Minor injuries...

The way we access the minor injuries units has changed and you are now required to call 111 to arrange a pre-booked appointment. During this consultation they will also triage and will find you the most suitable location which may not be the closest unit. It is worth noting for injuries such as head injuries you would have to be seen at Yeovil hospital rather than the Yeatman hospital or Verrington hospital.

[www.milborneportsurgery.nhs.uk](http://www.milborneportsurgery.nhs.uk)